

IMPORTANT - PLEASE READ BEFORE INSTALLATION



Need help? 0203 001 0234

www.cartridgepeople.com

Troubleshooting steps for HP 219 series

Important: turn off Cartridge Protection before installation

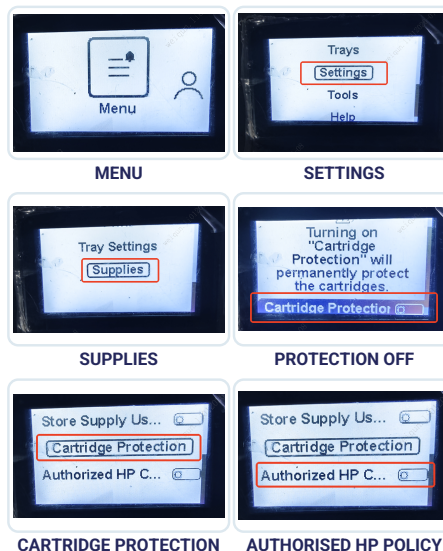
This cartridge is not compatible with the Cartridge Protection feature on your printer. Before using a Cartridge People HP 219 cartridge, check that Cartridge Protection is disabled.



How to deactivate Cartridge Protection

Menu wording may vary slightly by printer model.

- 1 Turn the printer on**
Make sure the printer has finished starting up.
- 2 Open the settings menu**
On the printer screen, select Menu > Settings or System Setup.
- 3 Open supply settings**
Select Supplies or Supply Settings.
- 4 Switch the policy off**
Find Cartridge Protection, Cartridge Policy or Authorised HP Cartridge Policy. Select Off, or move the switch to the left.
- 5 Restart the printer**
Turn the printer off and on again, then install the cartridge.



Still seeing "PROTECTED" or "UNAUTHORISED CARTRIDGE"?

Please contact our Customer Service team and we will be happy to help.

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Printing. Sorted.